

# STUDENT SATISFACTION SURVEY REPORT 2019-2020

## Govt. P. G. College for Women, Sector 14, Panchkula Student Satisfaction Survey 2019-2020

Link of the Student satisfaction survey shared online with the students. The whole survey is conducted online, in an unbiased and objective manner.

<https://forms.gle/cqBwB2HoAij5vESYA>

Students Satisfaction Survey (SSS) is one of the most important surveys conducted by the institution for quality assessment. This survey includes majorly the questionnaire recommended by NAAC. Apart from Teaching-Learning and Evaluation aspects, the survey has included the institution infrastructural and welfare aspects too. The responses received are provided as follows.

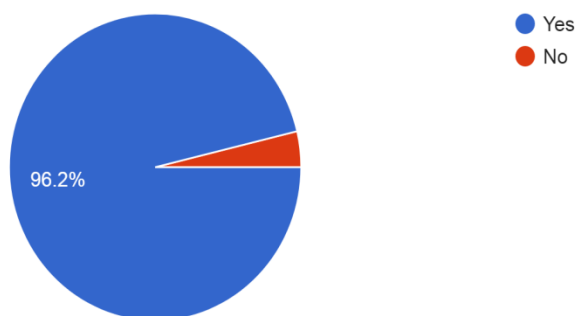
### **Key Indicator - 2.7.1**

Under Criterion II of Teaching – Learning and Evaluation

(Includes the questions suggested by National Assessment and Accreditation Council)

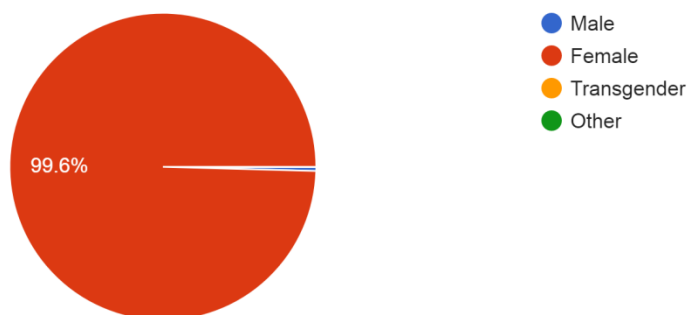
Please confirm this is the first and only time you answer this survey for the session 2019-20.

691 responses



Gender

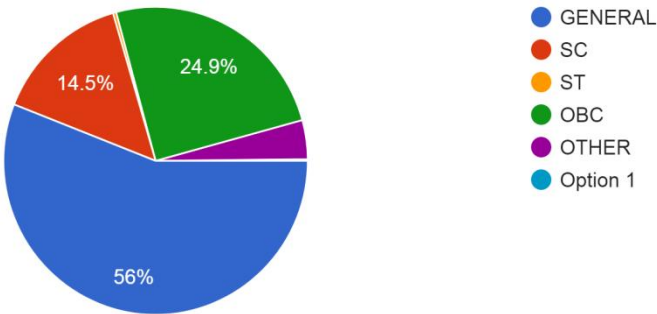
691 responses



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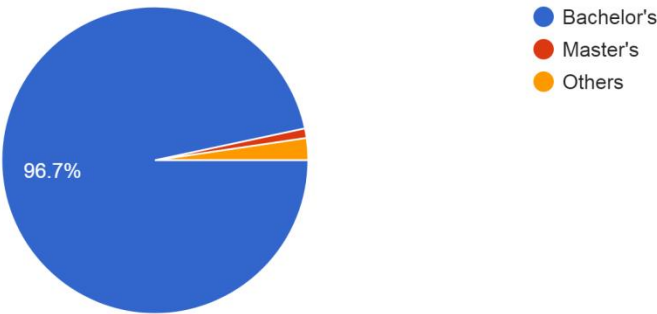
## Category of the student

586 responses



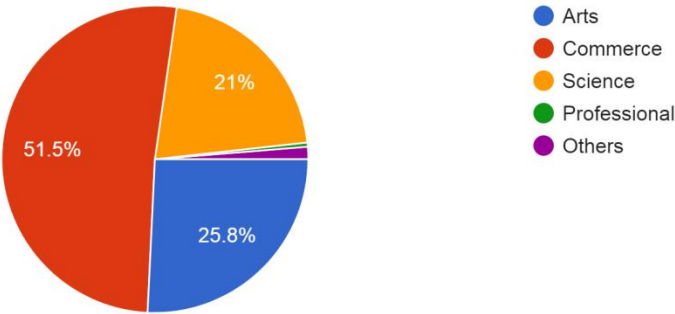
## What degree program are you pursuing now?

691 responses



## What subject area are you currently pursuing?

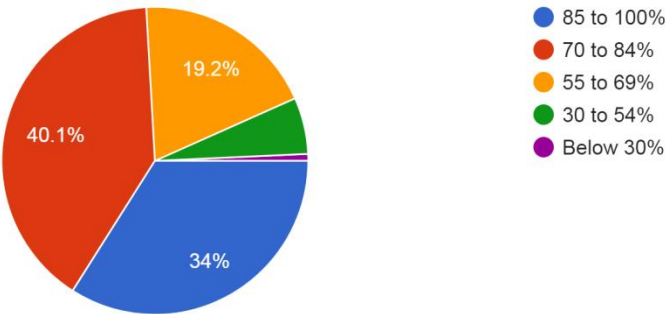
691 responses



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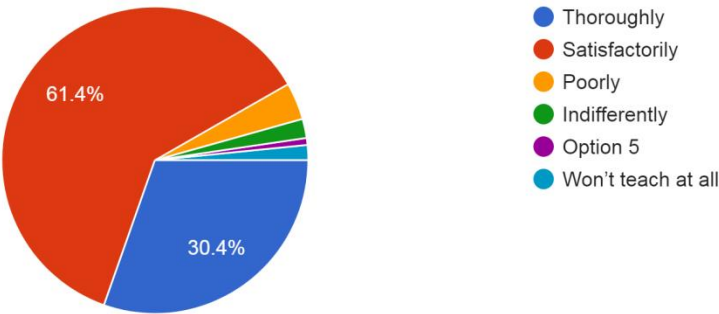
How much of the syllabus was covered in the class?

691 responses



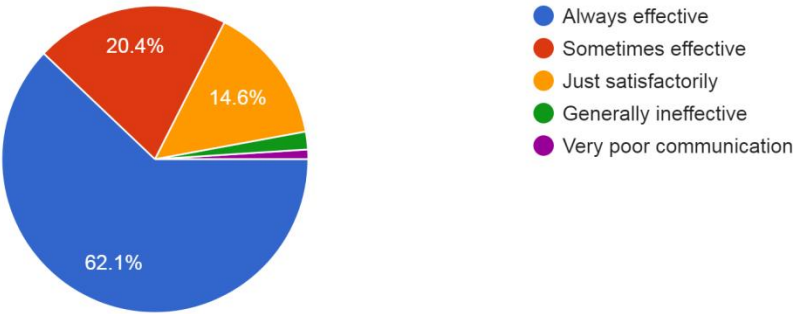
How well did the teachers prepare for the classes?

691 responses



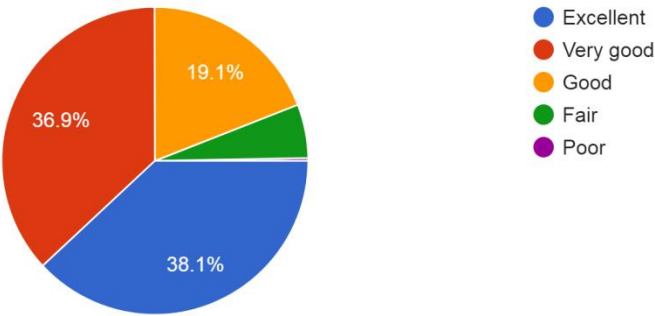
How well were the teachers able to communicate?

691 responses

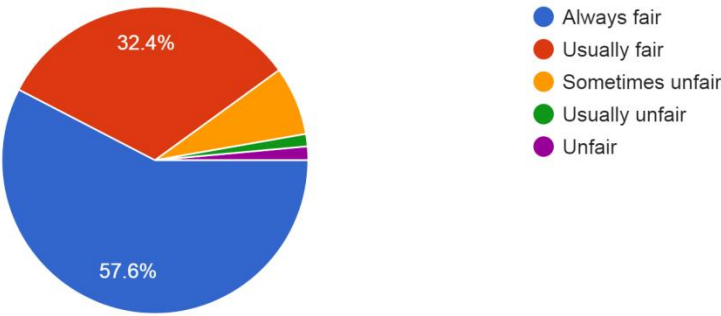


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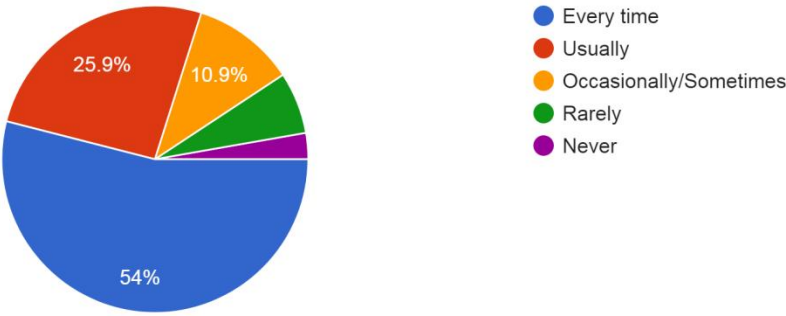
The teacher’s approach to teaching can best be described as  
691 responses



Fairness of the internal evaluation process by the teachers.  
691 responses



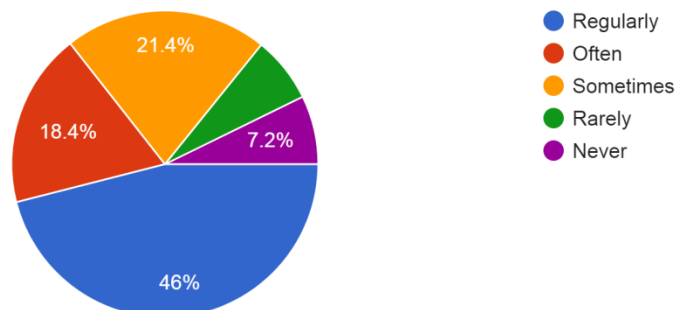
Was your performance in assignments discussed with you?  
691 responses



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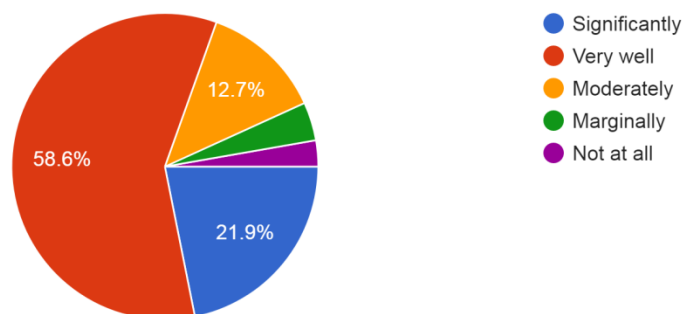
The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

691 responses



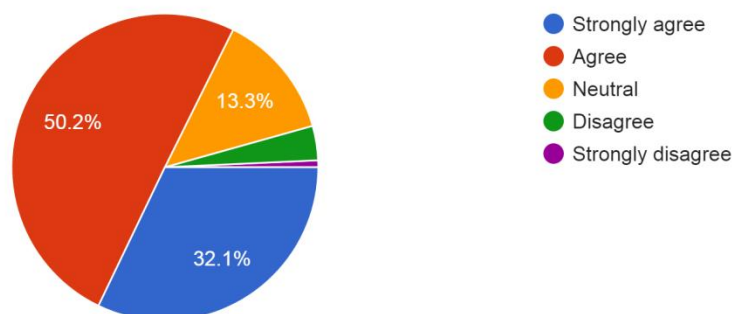
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

691 responses



The institution provides multiple opportunities to learn and grow.

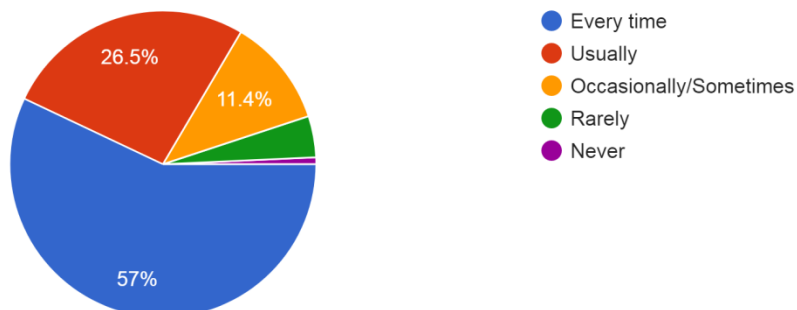
691 responses



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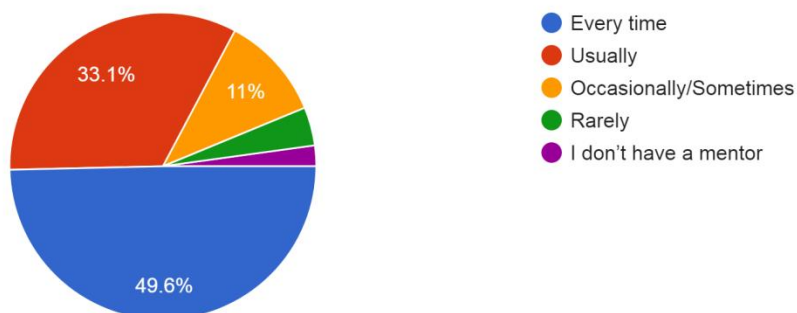
Teachers inform you about your expected competencies, course outcomes and programme outcomes

691 responses



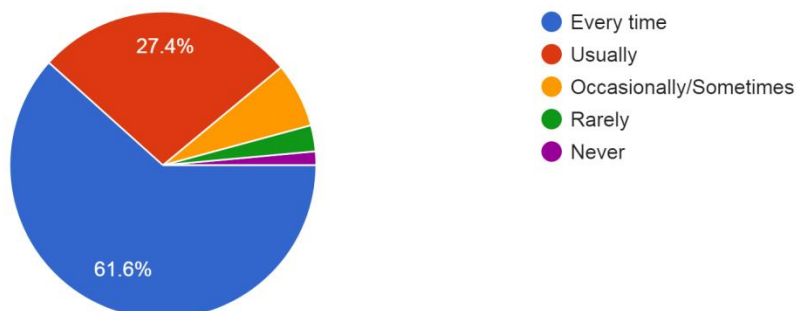
Your mentor does a necessary follow-up with an assigned task to you.

691 responses



The teachers illustrate the concepts through examples and applications.

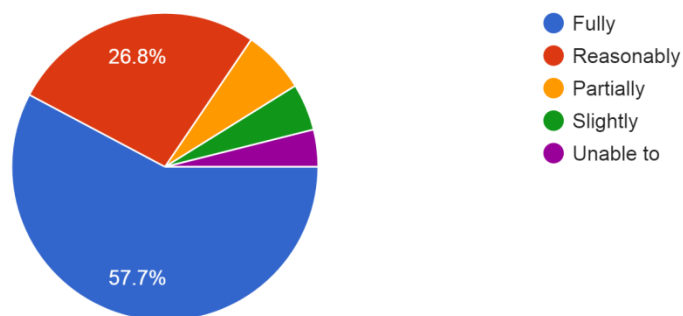
691 responses



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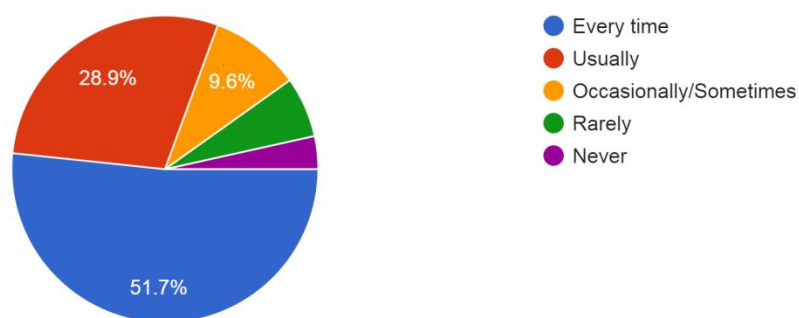
The teachers identify your strengths and encourage you with providing right level of challenges.

691 responses



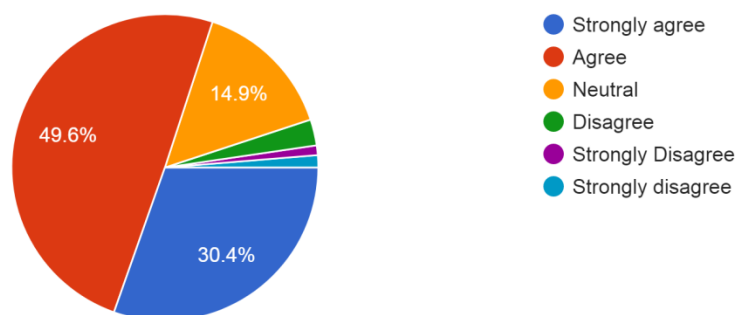
Teachers are able to identify your weaknesses and help you to overcome them.

691 responses



The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

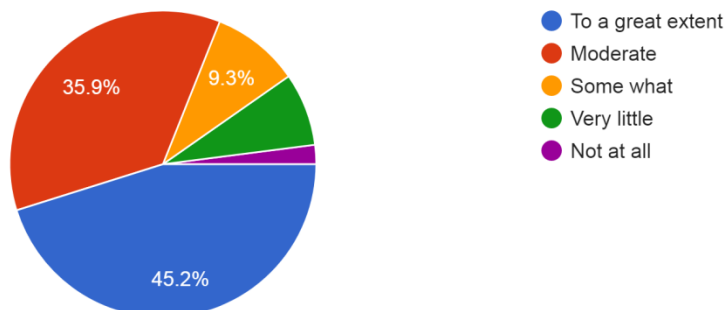
691 responses



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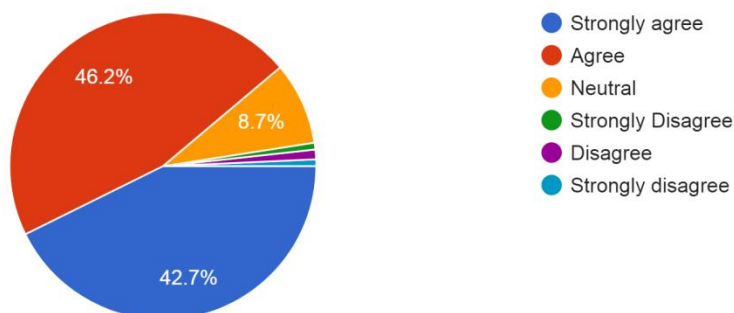
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

691 responses



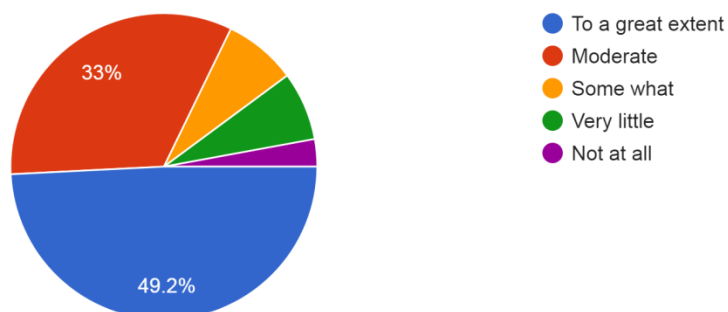
Teachers encourage you to participate in extracurricular activities.

691 responses



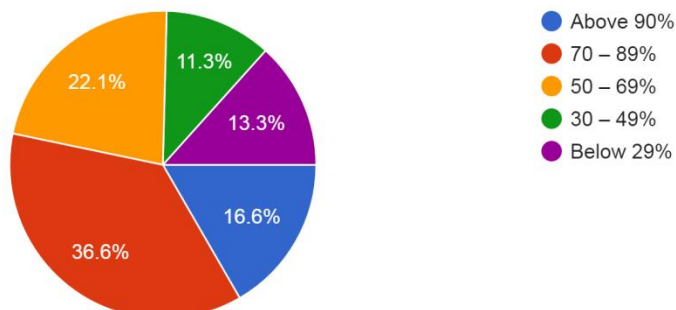
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

691 responses



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What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.  
691 responses



**Give three observations/ suggestions to improve the overall teaching-learning experience in your institution. (if any)**

**These are the main observation and suggestions given by students**

- Good work.
  - Behave equally.
  - Awesome experience.
  - Everything is good.
- Good experience
- Use better graphics and visual media to engage students well...
  - Skill development.
  - Good teaching.
- 
- Try to reach every student and ask for their doubts.
  - Teacher good.
  - More focus on practical learning methods.
  - Teachers and students interact appropriately.
  - Smart classes.
  - There should be internship programs for science students.
- 
- More focus on practical learning.
  - Use multimedia.
  - Improve in teaching learning by new idea.

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- Everything is better in college there is all facility for students.
- Everyone has their perfect study environment.
- Fair.
- Everything is good but to improve anything need more attention.
- Job fest must be done, so that it should increase employment opportunity to the students.
- Teacher should not do partiality while giving internal marks.
- One cannot study 7 lectures straight without any break so lunch break or some kind of break should be provided.
- Our institute is excellent in teaching experience.
- Projector study.
- All are good.
- I'm very much satisfied with this college I have no any serious issues with this. All programs are used in the very well manner. Our teachers is very much nice I have learnt a lot from my teachers.
- Use multimedia equipment as much possible.
- Opportunity to the students to build technical skills.
- To use more motivational video and session during the class.
- More online learning.
- Arrangement for educational tours.
- Pay attention to weak students.
- Institute must promote collaboration and team work.
- Try to reach every student and ask for their doubts.
- To take student's suggestion.
- Improve internet connectivity.
- Cleanliness of washrooms.
- Digital study must be done instead of paper work.
- Measures should be taken to enhance the physical ability of the students. On a regular period outdoor games are necessary which will help to maintain Physical as well as mental strength.
- Digital learning method.
- Better infrastructure.
- To improvement for skills study.
- More playing activity in the institute.
- There should be campus placement.
- Transport.
- Everything is fine no suggestions.

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- Weekly test in every week completed concept
- Improve the projector.
- Strictness to be applied.
- They should not refer to only one book they should try to clear the concept to the students.
- They use extra efforts and tolls.
- Outdoor activities with study for better learning and experience.
- good behavior.
- Provide bus for every nearby sec.
- Teacher's must take test after completing 3-4 chapters so that students will be able to learn and understand the chapters.
- Teachers must use greenboard/whiteboard while teaching at least in practical subject!!
- ICT tools should be used by teacher more often for better teaching method.
- Easy way.
- The institution/teachers always help us to learn from our practical.
- Friendly atmosphere should be provided to the student.
- Use visual media to engage students well.
- Always help.
- With theory there is also necessary to teach practical knowledge so students can learn more in this we can make field trip, business survey etc.
- Teach with a variety of strategies.
- USE of English author books.
- College should organize workshops for students...
- Need to extend some new communication skills.
- Latest books in library.
- More books in library
- Everything is very good.
- All good.
- More fun extracurricular activities.
- The activities related to the festival should be compulsory so that the recording of the festival in the students increase the enthusiasm.
- Very Hardworking.
- Teachers take every problem of students timely
- Multimedia like LCD should be used.
- Morning prayers should be compulsory for all the students.
- Must use smart class to make learning easy.
- More smart class must be provided, and work on digital study methods with laptops ,computer etc.
- Good results.
- Videotaping of lectures and labs will prove to be extremely helpful.

## STUDENT SATISFACTION SURVEY REPORT 2019-2020

### Conclusive report on student satisfaction survey

The institute conducted online Student Satisfaction Survey and about 691 students responded. As per the responses received from the students, a survey report is compiled.

As far as the coverage of the syllabus is concerned about 75% of the students satisfied with the coverage more than 70%. About teachers' preparedness 92% of the students appreciated with the remark 'Thoroughly' and 'Satisfactory'. About 83% of the students also appreciated Teachers' communication with the remark very effective.

The fairness of the internal evaluation system and transparency in the system is well applauded by 90% of the students. Teachers' approach to teaching is marked excellent and very good by 75% of the students. The institution makes a continuous efforts regarding arranging field trips etc. on regular basis about 67% of the students mentioned that in their responses. As far as, teaching and mentoring process is concerned 80.5% of the students remarked significantly and very well. The students were informed by teachers' about their expected competencies, course outcomes and programme outcomes 83.5% of the students agree on it. The institution makes effort to engage students in the mentoring review and continuous quality improvement of teaching learning process 80% of the students remarked strongly agree and agree on it. The efforts made by the teachers' to inculcate soft skills and employability skills to make ready for the world of work are appreciated by 82.2% students.

**On the basis of the responses received, 80% of the students on an average are satisfied with the teaching- learning process of the institution.**