

## **Feedback Report**

### **Session 2023-24**

#### **FEEDBACK FROM STUDENTS**

Feedback of students shows that syllabi help them in developing their personality. 68 % students agree that there is a need to add skill based courses. Students also agree that reference books and content have been provided to them for better understanding of the syllabus. 76% agree that curriculum is in synchrony with employment needs. Some extension lectures were organized for the benefit of the students. Value added courses were also organized by various departments as Functional English was added by the department of English.

#### **FEEDBACK FROM PARENTS**

Total 299 responses were received from the parents. 59% agree that good discipline is maintained in college. Parents are very satisfied that classes are regular in college. 66% parents agree that college atmosphere is conducive for learning . 62% parents agree that behavior of his ward has become positive and improved in college. Over all parents are satisfied with hostel facilities provided to his ward.

#### **FEEDBACK FROM TEACHERS**

72% teachers agree that syllabus has a good balance between theory and practical.74% agree that aim and objective of Syllabus is clear and well defined.68% agree that curriculum had enhanced employability.

#### **FEEDBACK FROM ALUMNI**

44% alumni are happy to be part of this institution. 35% agree that formation of alumni association is a good step for future.

Corrective measures are also taken regarding the same. Suggestion boxes have been placed in various corners of the college premises. These boxes were opened on 21<sup>st</sup> March and all the suggestions were handed over to different concerned committees for necessary action.

## CORRECTIVE MEASURES TAKEN:

- **CLEANLINESS AND PWD COMMITTEE:**

1. All the sweepers were instructed to clean the washrooms properly on a regular basis.
2. Now, there is easy availability of water.
3. Employees of PWD visited the college dated: 8.4.24, 9.4.24 and 10.4.24 and works in washrooms were done by them i.e. doorknobs, washbasins, flushes and taps were made functional and leakages were repaired.
4. Cleaning and change of candles of all the RO's has been carried out.

- **GRIEVANCE AND INTERNAL COMPLAINT COMMITTEE:**

Notices have been displayed on the college notice boards and the complainants have been instructed to contact the Grievance Committee within a week from 9.4.24.

- **CONTRACT COMMITTEE:**

Regular checking of canteen regarding the quality of food , cleanliness etc. were conducted by the committee members and verbal instructions were also given to the canteen in-charge during the session.

### FEEDBACK COMMITTEE

- Suman  
(DR. SUMAN)

- Sharda  
Sharma

- Suh (SUKRITI)

- Apari (Anita Soni)

*Dr*  
**PRINCIPAL**  
Govt. PG College for Women,  
Sec-14, Panchkula

12.04.2024

## ACTION TAKEN REPORT

With reference to letter no. GCW/24/4492 dated 21.03.2024, received from the feedback committee, Govt. P. G. College for Women, Pauchkula, regarding performance of canteen, a meeting was conducted with the members of contract committee.

Regular checkings of canteen regarding quality of food, cleanliness, etc. were conducted by the committee members and verbal instructions were also given to the canteen incharge during the session. Further, a formal action was ~~given~~ taken by the committee on 12.04.2024, report of which is attached herewith.

- Mani Daxwal  
Incharge  
Contract Committee

Received on 16-4-2024.

1. Sume  
(DH. SUMAN)
2. Shandha  
Swain
3. Su (SUKRITI)
4. Anita (Anita, Soni)

OFFICE OF THE PRINCIPAL GOVT.P.G.COLLEGE FOR WOMEN,  
PANCHKULA

To

Sh. Uttam Kumar Yadav  
Ex. Serviceman No. 123879  
N/N Rifleman

Memo No.- GCW/24/ 4535

Dated:- 12-04-24

Sub: Regarding feedback received from the feedback committee for the noncompliance of terms and conditions of the canteen contract 2023- 24

With reference to letter no. GCW /24/4492 dated 21.03.2024 from the Office of the Principal, Govt. P.G. College for Women, Sector-14, Panchkula, a report has been received from the feedback committee regarding the performance of the canteen under the terms and conditions outlined in the contract for the period 2023-24. Despite verbal directions/ instructions regarding low quality food , adherence to pricing guidelines, rate list, cleanliness of canteen premises, etc., these issues have persisted, prompting us to take formal action. You are therefore directed to strictly adhere to the terms and conditions stipulated in the contract dated 30.06.2023, a copy of which is enclosed for your reference. Failure to comply may result in further action being taken against you. You are further directed to pay the canteen rent which is pending since January 2024.

Incharge

Contract Committee

1. Ms. Mani Narwal (c) *Mani Narwal*
2. Dr. Ranjeet Singh *Dr. Ranjeet Singh*
3. Ms. Shivani Kaushik *Shivani Kaushik*
4. Ms. Shivani Singla *Shivani Singla*
5. Ms. Veenu *Veenu*
6. Ms. Bindu *Bindu*
7. Ms. Isha Goyal *Isha Goyal*
8. Ms. Monika *Monika*

*12/04/24*  
Principal

## Report

Cleanliness Committee

Date - 10 April, 2024

1. All the sweepers were instructed to clean the washrooms properly on regular basis.
2. Now, there is availability of water.
3. Employees of PWD visited the college dated:- 8-04-2024; 9-04-2024 and 10-04-2024 and works in washrooms were done by them i.e. flushes were made functional, leakages were corrected.

Vishu Madan  
10/04/2024  
Incharge  
Cleanliness Committee

## रिपोर्ट

महाविद्यालय के पत्र-समाच  $GCW/24/4491$

के संदर्भ में विद्यार्थियों द्वारा जो सप्रकार बल्बों  
जो भी वे पूरी कर दी गई है-जैसे सभी बाथरूमों  
में जो चिपकनी टूटी हुई थी वे सभी बदलकर नई  
लगवा दी गई है। सभी पत्ती की छविपों रिपेयर  
करवा दी गई है तथा वाहवैसन व फ्लैट छाड़ें  
भी ठीक करवा दी गई है।

*(सहकाराध्यक्ष)*

इन्चार्ज, पी. डी. 500005

10-4-2024

11 (2)

OFFICE OF THE PRINCIPAL GOVT. P.G. COLLEGE FOR WOMEN, SEC-14,  
PANCHKULA

MEMO NO. ⇒ GCW/24/4492

Dated-21<sup>st</sup> March, 2024

As per the suggestions received from the students in the suggestion box for the month of March, 2024. The Contract Committee is hereby directed to take the following actions:

1. Low quality food available in the canteen.

Suggestion box opened in the presence of following Staff members:

Ms. Sushila (Convener Mentor –Mentee) *Sushila*  
Ms. Kamlesh (Convener Grievance Cell) *Kamlesh*  
Dr. Suman Bhambu (Convener Feedback Committee) *Su.*  
Ms. Sukriti (Member Feedback Committee)  
Ms. Anita Soni (Member Feedback Committee) *Anita*  
Ms. Navpreet Kaur (Member Feedback Committee) *Nav*  
Ms. Rani Jindal (Member Feedback Committee) *Rani*  
Mr. Mahesh (Non Teaching) *Mahesh*  
Jhanvi (Student) *Jhanvi*  
Sneha (Student Hostler) *Sneha [B.com(H)-II]*

*Ali*  
Principal

*Recd.*  
*[Signature]*

OFFICE OF THE PRINCIPAL GOVT. P.G. COLLEGE FOR WOMEN, SEC-14,  
PANCHKULA

Dated-21<sup>st</sup> March, 2024

MEMO NO.= G/W/24/4490

As per the suggestions received from the students in the suggestion box for the month of March, 2024. The Cleanliness Committee is hereby directed to take the following actions:

1. Cleaning of washrooms and non availability of water.

Suggestion box opened in the presence of following Staff members:

Ms. Sushila (Convener Mentor -Mentee) *Sushila*  
Ms. Kamlesh (Convener Grievance Cell) *Kamlesh*  
Dr. Suman Bhambu (Convener Feedback Committee) *Su.*  
Ms. Sukriti (Member Feedback Committee)  
Ms. Anita Soni (Member Feedback Committee) *Anita*  
Ms. Navpreet Kaur (Member Feedback Committee) *Navpreet*  
Ms. Rani Jindal (Member Feedback Committee) *Rani*  
Mr. Mahesh (Non Teaching) *Mahesh*  
Jhanvi (Student) *Jhanvi*  
Sneha (Student Hostler) *Sneha* [B. Com (H)-II]

*Ali*  
Principal

Received  
*Vibha Madan*  
2/04/2024



OFFICE OF THE PRINCIPAL GOVT. P.G. COLLEGE FOR WOMEN, SEC-14,  
PANCHKULA

MEMO NO. = 67CW/24/4491

Dated-21<sup>st</sup> March, 2024

As per the suggestions received from the students in the suggestion box for the month of March, 2024. The PWD B&R & Public Health Committee is hereby directed to take the following actions:

1. Bolts are not available in the washrooms and non availability of water.

Suggestion box opened in the presence of following Staff members:

Ms. Sushila (Convener Mentor -Mentee) *Sushila*

Ms. Kamlesh (Convener Grievance Cell) *Kamlesh*

Dr. Suman Bhambu (Convener Feedback Committee) *Su*

Ms. Sukriti (Member Feedback Committee)

Ms. Anita Soni (Member Feedback Committee) *Anita*

Ms. Navpreet Kaur (Member Feedback Committee) *Navpreet*

Ms. Rani Jindal (Member Feedback Committee) *Rani*

Mr. Mahesh (Non Teaching) *Mahesh*

Jhanvi (Student) *Jhanvi*

Sneha (Student Hostler) *Sneha* [B.10M(H)-II]

*OK*  
11/4/24  
Principal

*Received*  
*Suman*  
01.04.24

OFFICE OF THE PRINCIPAL GOVT. P.G. COLLEGE FOR WOMEN, SEC-14,  
PANCHKULA

MEMO NO. = GCW/24/4489

Dated-21<sup>st</sup> March, 2024

As per the suggestions received from the students in the suggestion box for the month of March, 2024. Grievance & Internal Complaint Committee is hereby directed to ~~the~~ *the needful.*

1. Received a complaint of one of the teaching faculty member

Suggestion box opened in the presence of following Staff members:

Ms. Sushila (Convener Mentor -Mentee) *Sushila*  
Ms. Kamlesh (Convener Grievance Cell) *Kamlesh*  
Dr. Suman Bhambu (Convener Feedback Committee) *Su.*  
Ms. Sukriti (Member Feedback Committee)  
Ms. Anita Soni (Member Feedback Committee) *Anita*  
Ms. Navpreet Kaur (Member Feedback Committee) *Navpreet*  
Ms. Rani Jindal (Member Feedback Committee) *Rani*  
Mr. Mahesh (Non Teaching) *Mahesh*  
Jhanvi (Student) *Jhanvi*  
Sneha (Student Hostler) *Sneha* [B Com (H) - II]

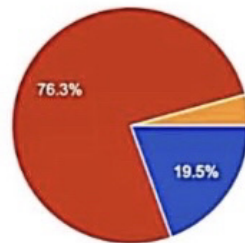
*Pr*  
11/4/24  
Principal

*Received*  
*Singh*  
03/04/24

## Student's feedback

The subject/course helps in developing your personality

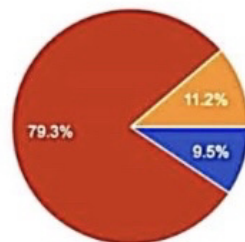
729 responses



● Strongly agree  
● Agree  
● Disagree

The syllabus is relevant for the solution of local problems

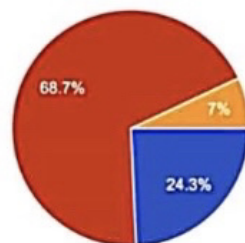
729 responses



● Strongly agree  
● Agree  
● Disagree

There is a need to include skill based content in the current syllabus

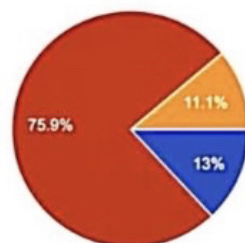
729 responses



● Strongly agree  
● Agree  
● Disagree

The syllabus promotes Critical and analytical thinking

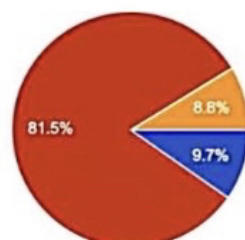
729 responses



● Strongly agree  
● Agree  
● Disagree

The course curriculum is comprehensive enough to give adequate knowledge of the subject

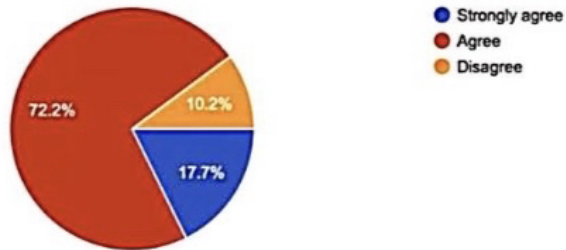
729 responses



● Strongly agree  
● Agree  
● Disagree

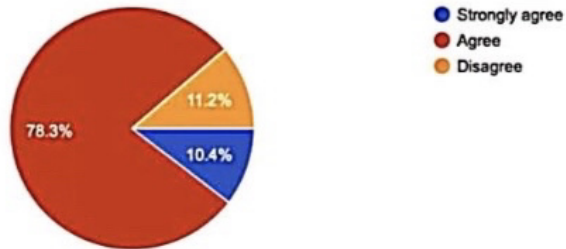
The syllabus creates interest to pursue post graduation

729 responses



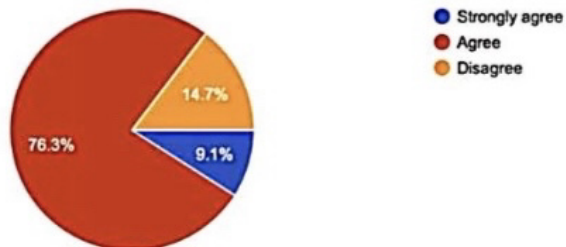
Curriculum provides enough flexibility in terms of subject choices

729 responses



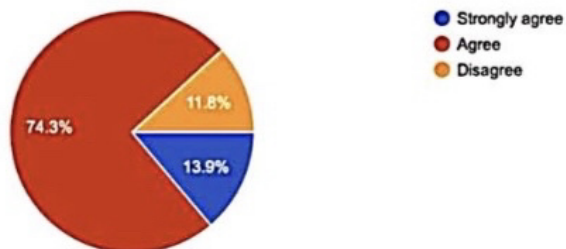
Curriculum is in synchrony with employment needs

729 responses



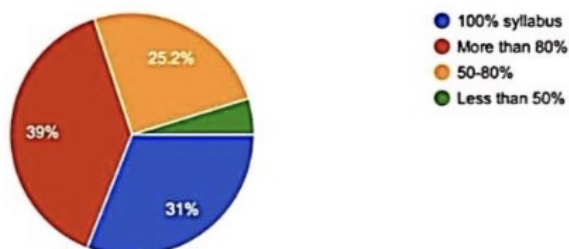
The prescribed material and books are sufficient for understanding of the subjects

729 responses



The extent to which syllabus was covered in the last semester

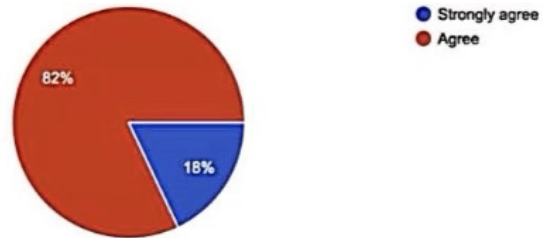
729 responses



## Teacher's feedback

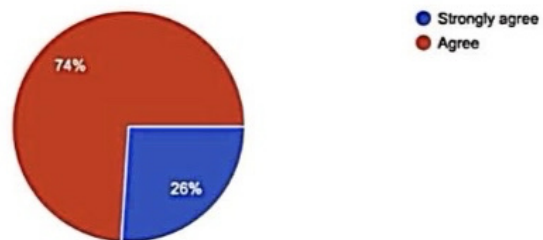
Syllabus is suitable to the course

50 responses



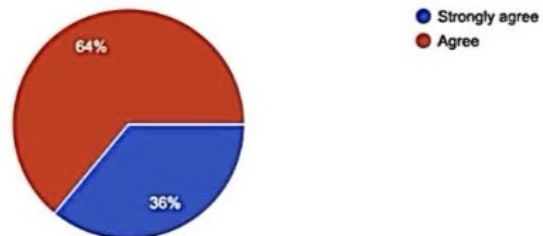
Aims and objectives of the syllabus are well defined and clear to the teachers and students

50 responses



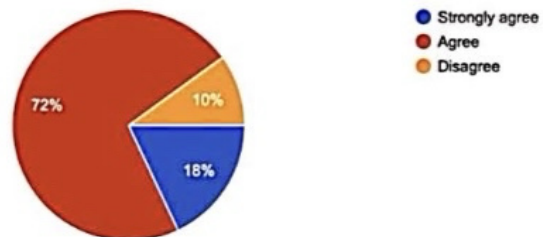
Course content is followed by corresponding reference books/materials

50 responses



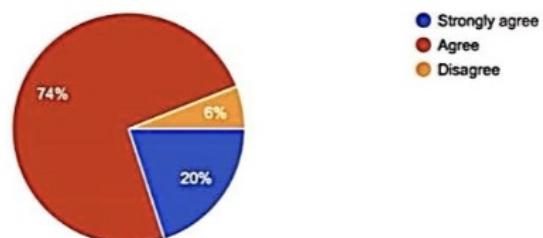
The course and syllabus have a good balance between theory and practical

50 responses



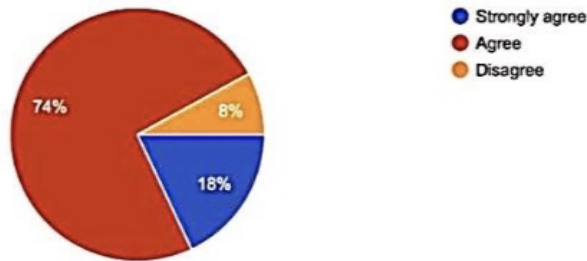
The course/syllabus of the subject increased my knowledge and perspective in the subject

50 responses



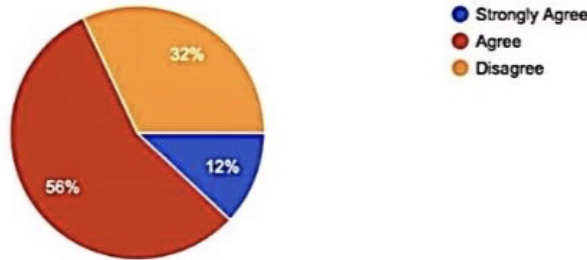
The books prescribed/listed as reference material are relevant, updated and appropriate

50 responses



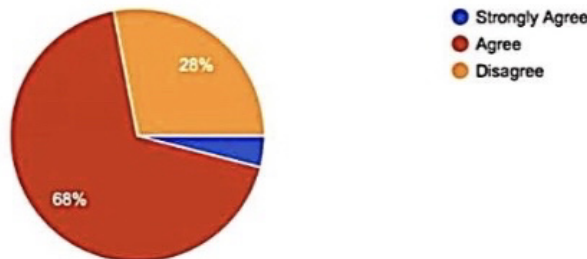
There is a need to review the syllabus

50 responses



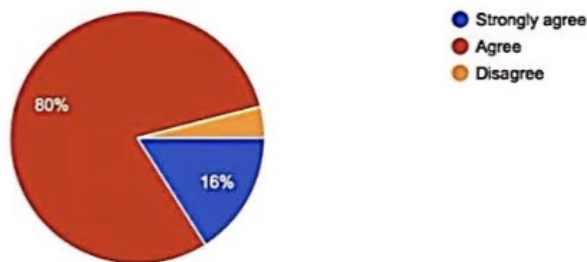
The curriculum has enhanced employability

50 responses



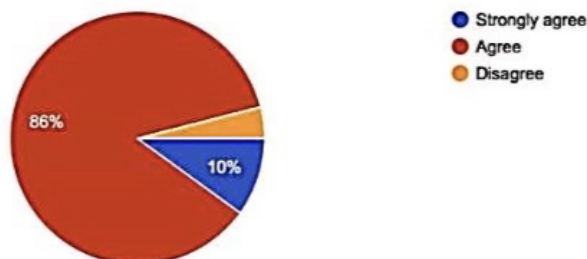
The curriculum encourages the use of ICT such as smart class rooms, multimedia etc.

50 responses



The curriculum is systematic and structured

50 responses



# Parents Feedback Form

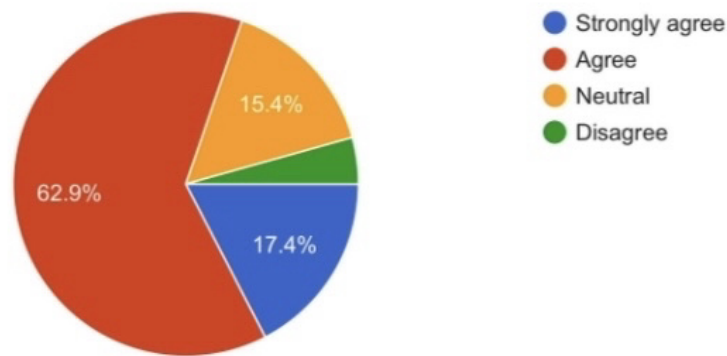
299 responses

[Publish analytics](#)

Getting Admission in this college is matter of pride for me

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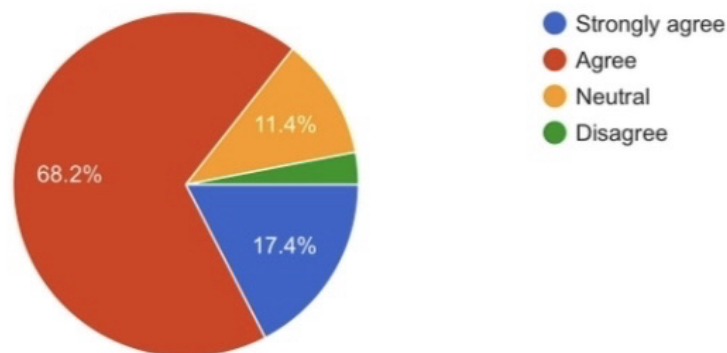
299 responses



The admission process in college is transparent

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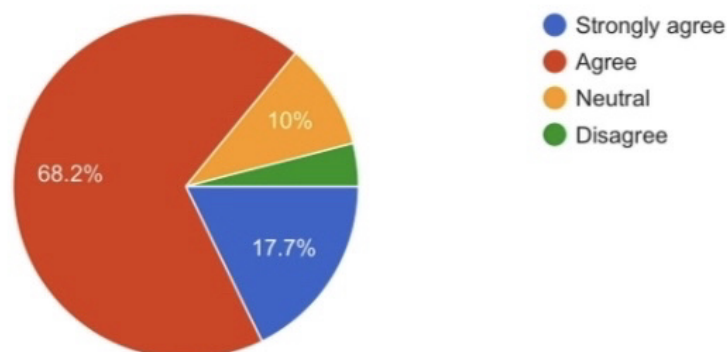
299 responses



My ward is improving her knowledge base through interaction with the faculty of college

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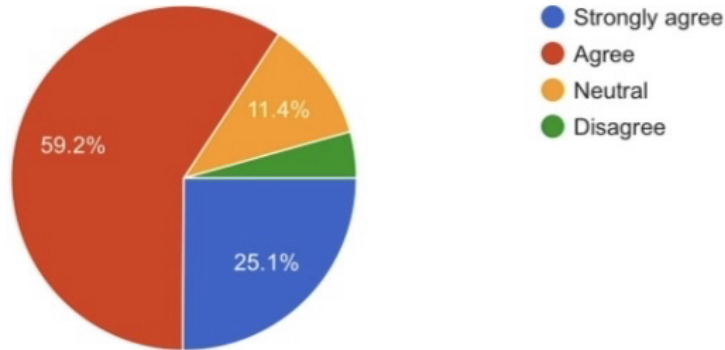
299 responses



### The discipline in the college is good

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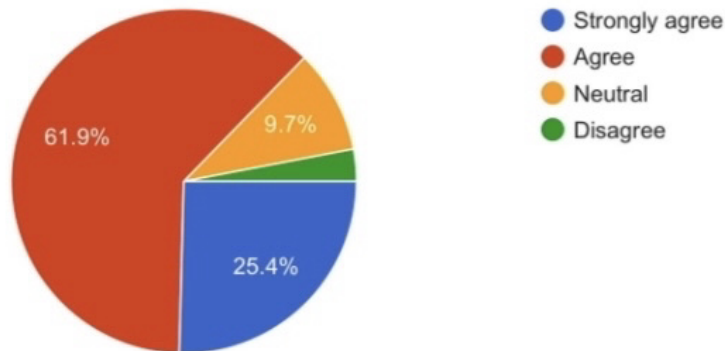
299 responses



### Classes are held regularly

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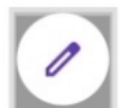
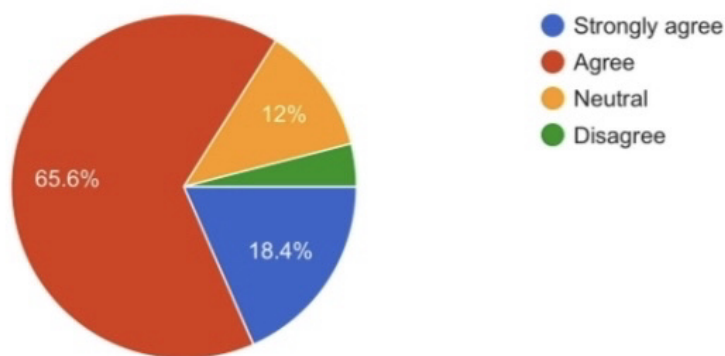
299 responses



### The atmosphere in college is conducive for learning

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299 responses

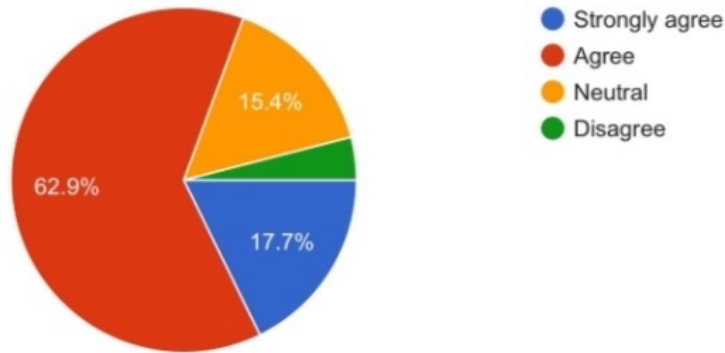




There is positive change in the behavior of my ward after joining the college

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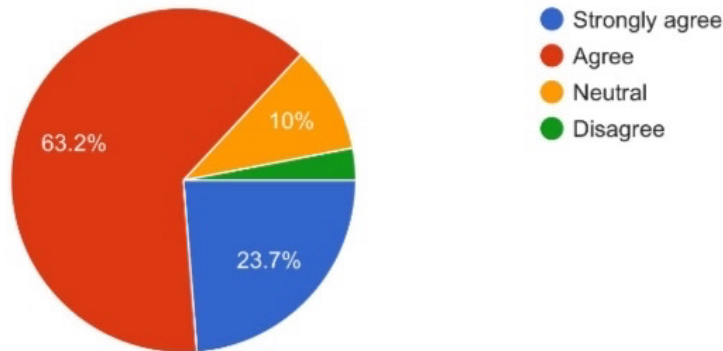
299 responses



Your ward takes active interest in attending classes

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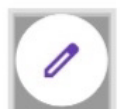
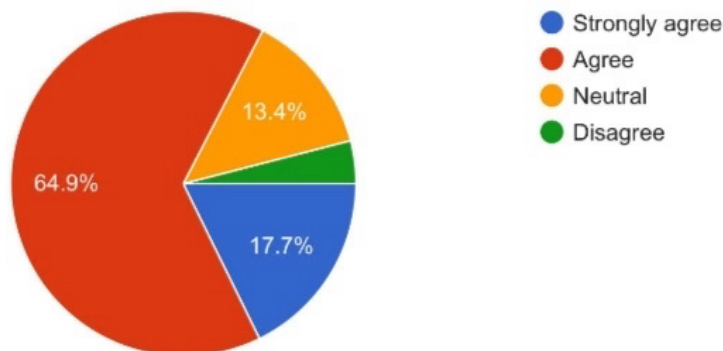
299 responses



College website is very informative

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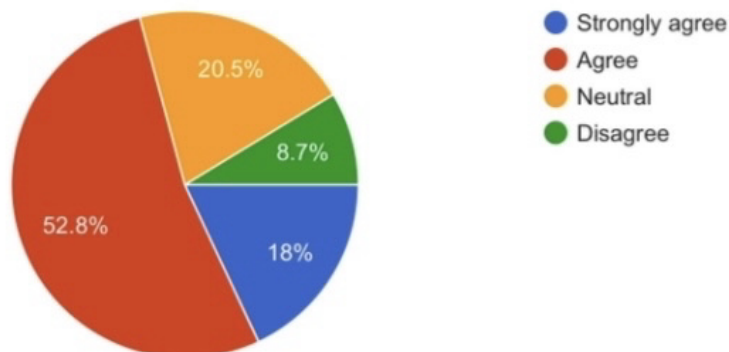
299 responses



### Hostel Facilities are good ( Answer only if your ward stays in hostel)

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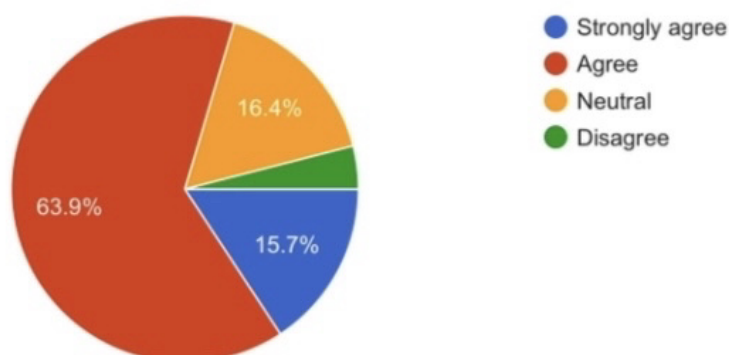
161 responses



### The changes introduced in the college in recent years are progressive.

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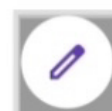
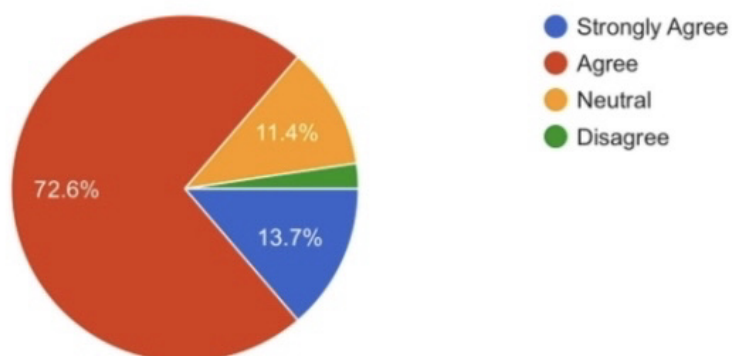
299 responses



### Exposure of co-curricular activities is sufficient

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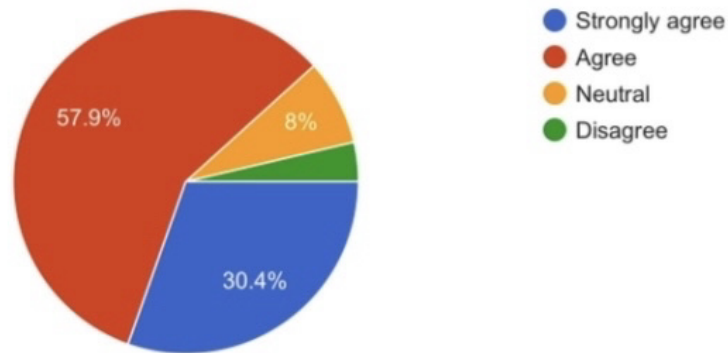
299 responses



## Teachers are making efforts to make teaching effective

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299 responses



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Google Forms



# Alumni feedback form

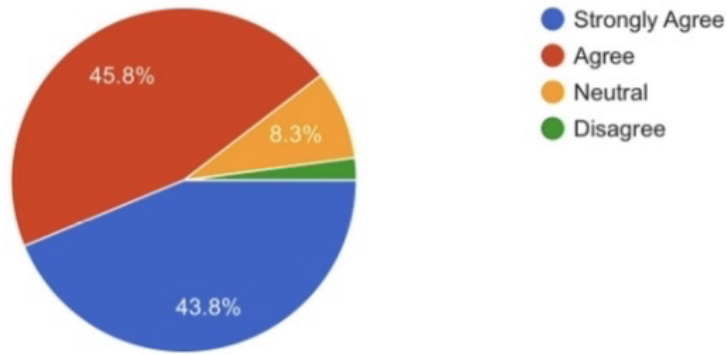
48 responses

[Publish analytics](#)

I am proud to alumnae of college

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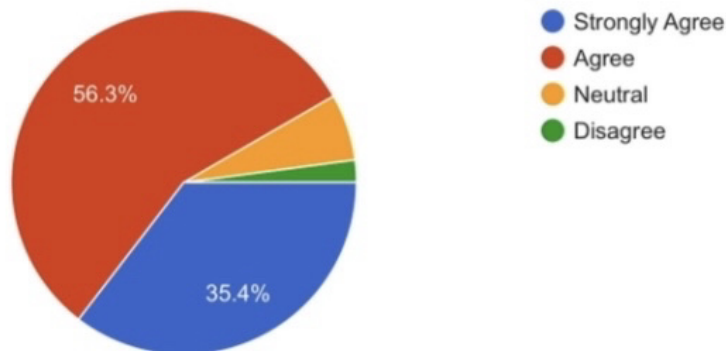
48 responses



The learning I had at college campus is useful in my career

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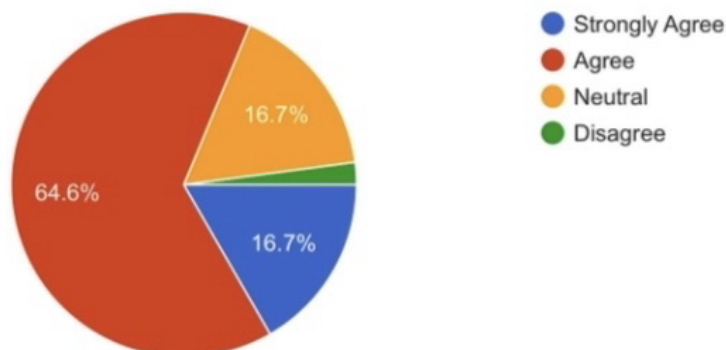
48 responses



The developments in the college in recent years are appreciative

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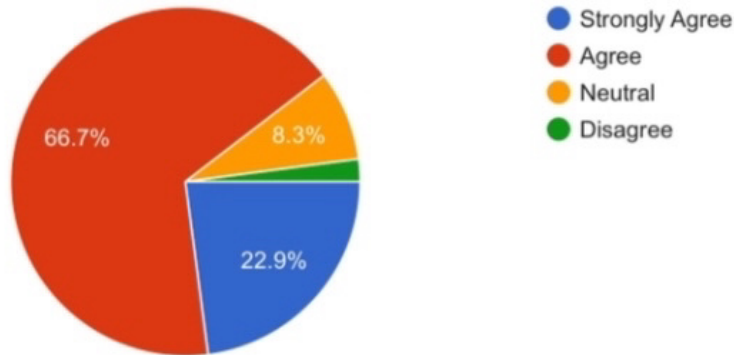
48 responses



### The new courses meet contemporary requirements

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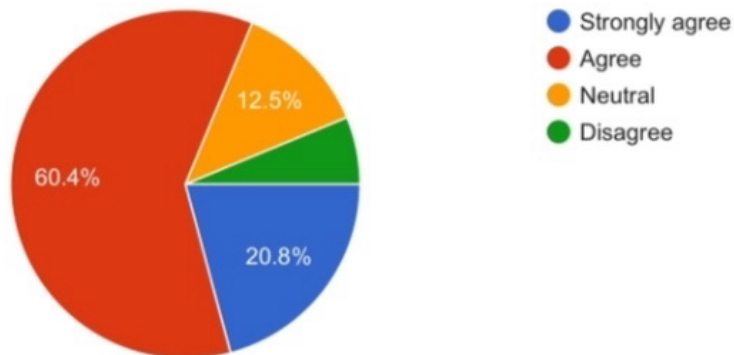
48 responses



### College involves alumni in its activities

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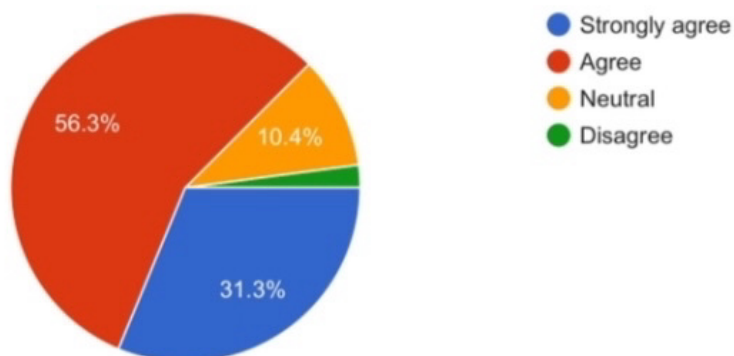
48 responses



### The Alumni have a role to play in academically strengthening the college further

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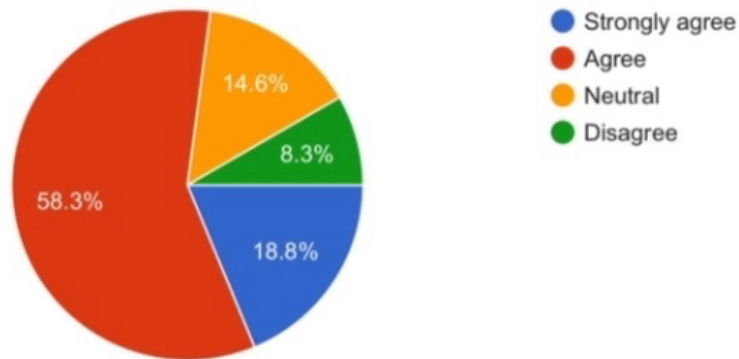
48 responses



The Alumni have a role to play in financially strengthening the college further

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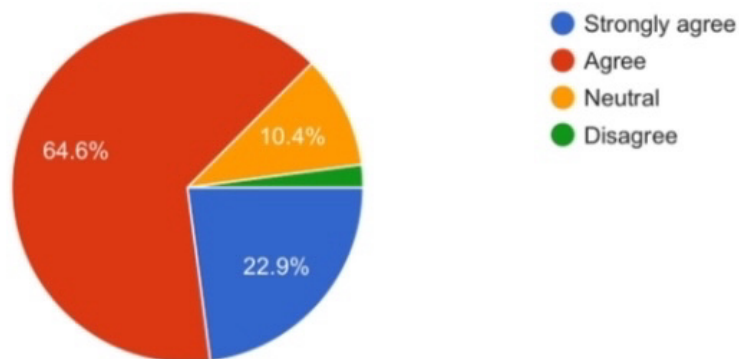
48 responses



Formation of department wise alumni association is a step in the right direction

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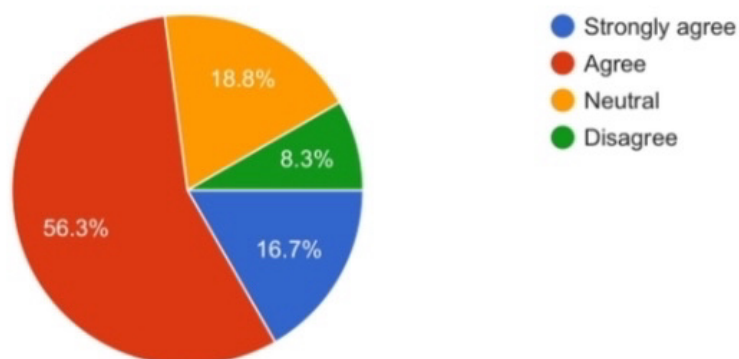
48 responses



The college hosts distinguished alumni awards

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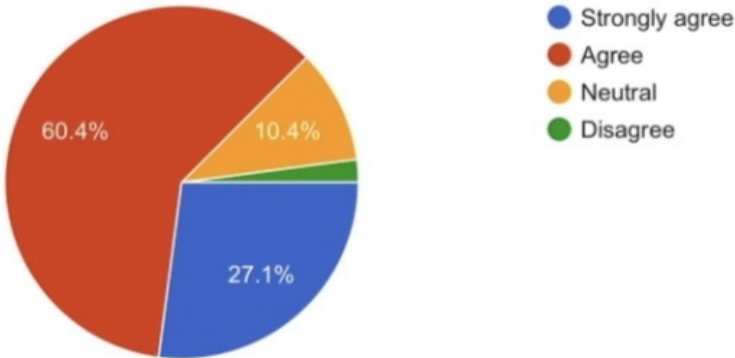
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I am always keen to network with other alumni for both personal and professional needs.

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48 responses



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