CORRECTIVE MEASURES TAKEN:

CLEANLINESS AND PWD COMMITTEE:

- 1. All the sweepers were instructed to clean the washrooms properly on a regular basis.
- 2. Now, there is easy availability of water.
- 3. Employees of PWD visited the college dated: 8.4.24, 9.4.24 and 10.4.24 and works in washrooms were done by them i.e. doorknobs, washbasins, flushes and taps were made functional and leakages were repaired.
- 4. Cleaning and change of candles of all the RO's has been carried out.

GRIEVANCE AND INTERNAL COMPLAINT COMMITTEE:

Notices have been displayed on the college notice boards and the complainants have been instructed to contact the Grievance Committee within a week from 9.4.24.

CONTRACT COMMITTEE:

Regular checking of canteen regarding the quality of food, cleanliness etc. were conducted by the committee members and verbal instructions were also given to the canteen in-charge during the session.

FEEDBACK COMMITTEE

· Shanding
· Such (Sukerti)

(Anita Soni)

Ola PRINCIPAL Govt. PG College for Women, Sec-14, Panchkula

ACTION TAKEN REPORT

with reference to letter no. GCW | 24 | 4492 dated 21.03.2024, received from the feedback committee, Govt. P. G. College for Women, Panchkula, regarding performance of canteen, a meeting was conducted with the members of contract committee.

Regular checkings of counteer regarding quality of food, cleanliness, etc. were conducted by the committee members and verbal instructions were also given to the canteen incharge during the session. Further, a formal action was given taken by the committee on 12.04.2024, report of which is attached herebith.

Incharge Contract Committee

Received on 16-4-2024.

- 1. Sume. (DM. SUMAN)
- 2. Shard graing
- 3. Succourity
- 4. Marie (Anito, Son')